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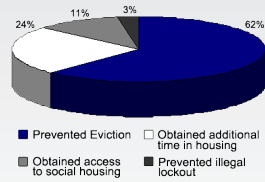
2010 OUTCOME REPORT

The Legal Clinic of Guelph & Wellington County provides legal advice to low-income people in Guelph & Wellington County. Specializing in poverty law, the Legal Clinic seeks to effect social change through advocacy, education, empowerment and/or legal representation. The Legal Clinic is staffed by Lawyers, Community Legal Workers, and a Clinic Assistant. It is funded by Legal Aid Ontario and governed by a Board of Directors from the community.

HOUSING

The Legal Clinic provides summary advice to anyone who wants information on his or her rights as a tenant. In 2010, we also provided brief services and legal representation to those who financially qualified.

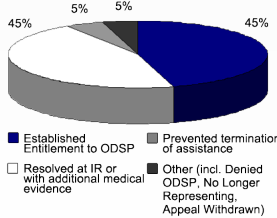
In 62% of our brief services and case files, we prevented the eviction of the tenant. In 24% we helped the client obtain additional time in housing. Lastly, with our assistance, 11% of our housing brief services/case files obtained access to social housing.



ONTARIO DISABILITY SUPPORT PROGRAM (ODSP)

The Legal Clinic assists people who have been denied access to the Ontario Disability Support Program (ODSP).

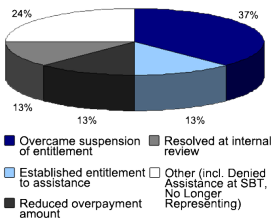
In 2010, 45% of our ODSP case files resulted in the establishment of entitlement to ODSP benefits. 45% of our ODSP cases were resolved at the Internal Review level, or upon the filing of additional medical evidence. We also prevented the termination of assistance for those who were already receiving ODSP benefits in 5% of our ODSP brief services/case files.



ONTARIO WORKS (OW)

We assist people who have applied for Ontario Works (OW) and have been denied, or who were receiving OW but had their benefits suspended/cancelled for a variety of reasons.

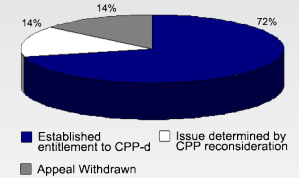
In 37% of our brief services/case files, we helped people overcome the suspension/cancellation of their OW benefits. 13% of these successes were resolved at the Internal Review level. In addition, in 13% of our OW cases, we successfully reduced the amount at which a person's overpayment was being collected. In 13%, we established entitlement to OW benefits.



CANADA PENSION PLAN – DISABILITY (CPP-D)

The Clinic assists people who have applied for, and been denied, Canada Pension Plan – Disability (CPP-d) benefits.

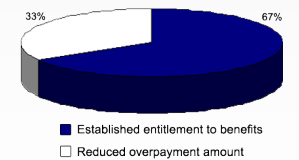
In 2010, 72% of our CPP-d case files resulted in the establishments of entitlement to CPP-d benefits, while in 14% of our brief services, the issue was resolved at the Reconsideration level.



EMPLOYMENT INSURANCE (EI)

The Legal Clinic assists people who have applied for, and been denied Employment Insurance (EI) benefits.

In 2010, 67% of our EI brief services/case files resulted in the establishment of entitlement to EI benefits. In 33% of our EI cases, we successfully reduced the amount at which a person's overpayment was being collected.



ADDITIONAL ACHIEVEMENTS

Throughout 2010, the Legal Clinic also worked to empower and educate others. In order to accomplish this, the Legal Clinic:

- Conducted community outreach sessions, where presentations were made to other community agencies on the services provided by the Legal Clinic
- Offered training sessions on the *Residential Tenancies Act (RTA)*
- Partnered with the “Student Help and Advocacy Centre” at the University of Guelph to provide training on the *RTA*
- Worked with doctors to help clients describe their disabilities