

LEGAL CLINIC OF GUELPH AND WELLINGTON COUNTY
WORKERS COMPENSATION REFERRALS

This has been provided to you as a courtesy by the Legal Clinic of Guelph and Wellington County. None of the referral information or internet links provided below should be construed as legal advice. They are provided as a resource to help.

- **Industrial Accident Victims Group of Ontario (IAVGO)**

Telephone: 1-877-230-6311 Website: www.iavgo.org

IAVGO is a Community Legal Clinic that serves the injured worker community in Ontario. They provide free services to injured workers in Ontario including legal advice, legal representation, public legal education, advocacy training and community development.

- **Office of the Worker Advisor**

Telephone: 1-800-435-8980 (English) or 1-800-661-6365 (French)

Website: <http://www.owa.on.ca>

The Office of the Worker Advisor provides free services to non-unionised injured workers and their survivors. The OWA provides the following free services to nonunionised injured workers: summary advice, assistance in meeting time limits for appeals, self-help materials and instruction, and representation on appeals. If you are a unionised injured worker, the OWA can advise you of any relevant time limits for action in your case, and refer you back to your union for assistance.

- **Health and Safety Community Legal Clinic**

Telephone: (416) 971-8832 Website: www.workers-safety.ca

The Legal Clinic provides free information, legal advice and representation to low income workers who face health and safety problems at work including issues relating to WSIB.

- **Legal Aid Ontario**

Telephone: 1-800-668-8258, available from 8 a.m. – 5 p.m., Monday – Friday (collect calls are accepted).

You must be a recipient of OW, ODSP or have a limited income. For in-person assistance at court appearances, duty counsel services are available at the courthouses at 36 Wyndham Street and 74 Woolwich Street in Guelph. LAO courthouse staff services are also now available at the Guelph courthouse at 36 Wyndham Street on Mondays, Tuesdays, Wednesdays and Fridays. On Thursdays, LAO staff will be available in the courthouse at 74 Woolwich Street.

- **Ministry of Labour and Employment Standards Call Centre**

Telephone: 1-800-531-5551 Website: www.labour.gov.on.ca

The Ministry of Labour will give advice on complaints about your pay, hours of work, overtime, vacation or holiday entitlements and termination or severance pay if you are not represented by a trade union.

- **Injured Workers' Consultants**

Telephone: (416) 461-2411 Website: <http://www.injuredworkersonline.org/>

This is a province-wide specialty Community Legal Clinic dealing with injured worker matters. Please be advised that this resource does accept collect calls. The IWC provides advice regarding all employment law related issues and can provide representation regarding Workers' Compensation and Canadian Pension Plan related cases.

- **Lawyer Referral Service**

Telephone: 1-800-268-8326 or 416-947-3330 (GTA Area)

The service is available from 9 am to 5 pm Monday to Friday. The Lawyer Referral Service will refer you to a lawyer in your area with whom you will receive a free ½ hour legal consultation.

- **Your Legal Rights**

Your Legal Rights is a project of CLEO (Community Legal Education Ontario) and is funded by the Law Foundation of Ontario (www.yourlegalrights.on.ca). This is a great online resource that offers a variety of information that will help individuals better understand and exercise their legal rights.

- **Community Legal Information Ontario (CLEO) Pamphlets**

CLEO Pamphlets are available at the Legal Clinic of Guelph and Wellington County or online at: (http://www.cleonet.ca/categories/Work_and_Employment). This website includes numerous resources on employment insurance, parental and pregnancy leaves, rights at work, discrimination, termination, employment standards, self employment, workers' compensation, injured workers, workplace safety, and youth employment. Please ask if you cannot see a CLEO pamphlet you would like in the reception area:

- Benefits if you were injured on or before January 1, 1990.
- Benefits if you were injured between January 2, 1990 and December 31, 1997.
- Benefits if you were injured on or after January 1, 1998.
- Getting your job back after an injury.
- Workers Compensation: Making a Claim
- Workers Compensation: Your Healthcare
- Workers Compensation: Your Legal Responsibilities
- Workers Compensation: Your Right of Appeal
- Workplace Safety and Insurance Board of Ontario (WSIB)
(<http://www.wsib.on.ca>)

This website includes many of the forms provided by the WSIB that need to be completed by Workers and Medical Practitioners.

- Workplace Safety and Insurance Appeals Tribunal (WSIAT)
(<http://www.wsiat.on.ca/>)

This website is the Tribunal which hears final appeals in workplace safety and insurance claims.

USEFUL WORKERS COMPENSATION INTERNET RESOURCES

There is free access to the internet for 45 minutes per day at any Guelph Public Library branch if you are a Library member (it is free to become a member). There are 5 Public Libraries in Guelph:

- Main Branch: 100 Norfolk Street
- Bullfrog Mall Branch: 380 Eramosa Road
- Scottsdale Centre Branch: 650 Scottsdale Drive
- West End Branch: 21 Imperial Road South
- Westminster Square Branch: 31-100 Farley Drive